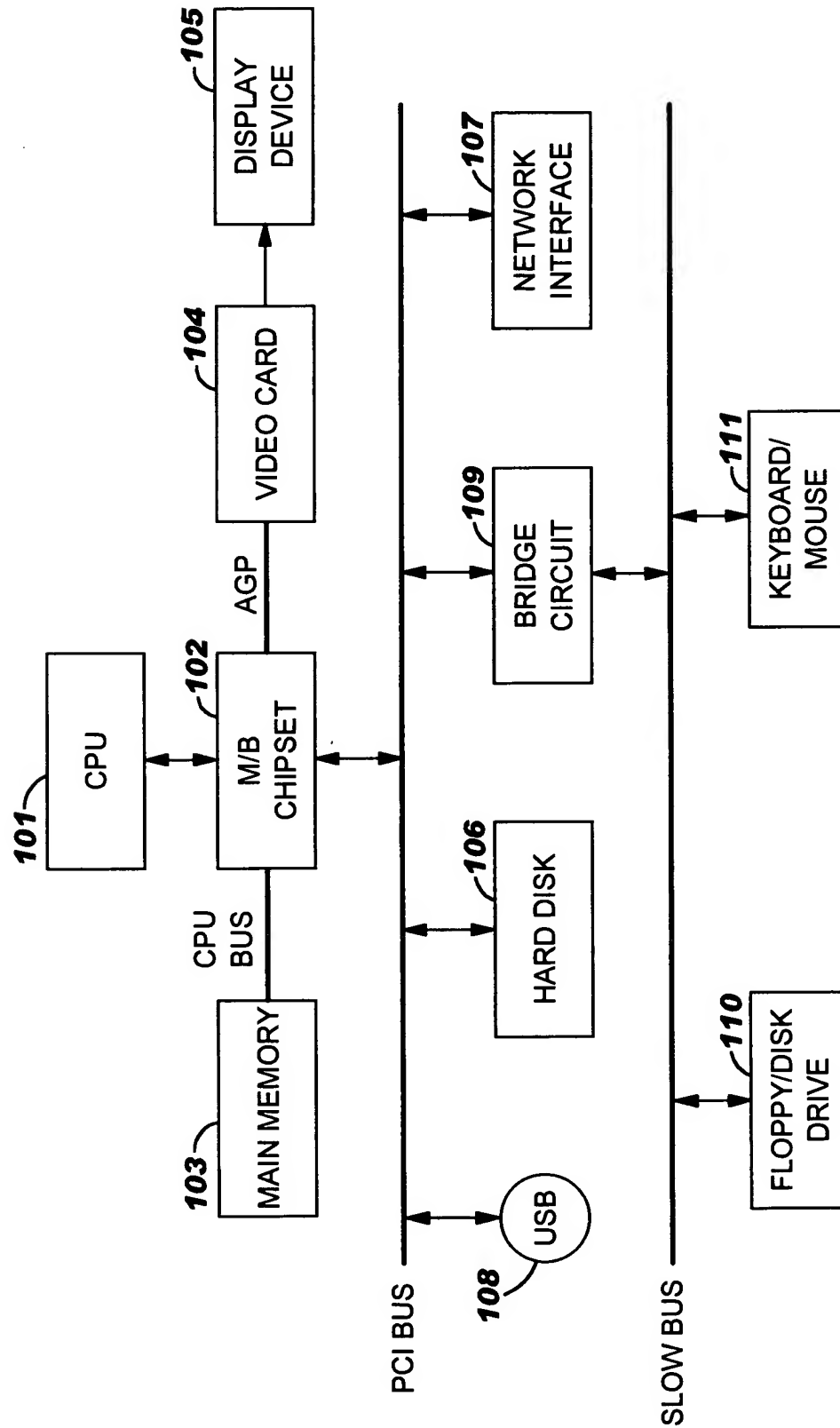


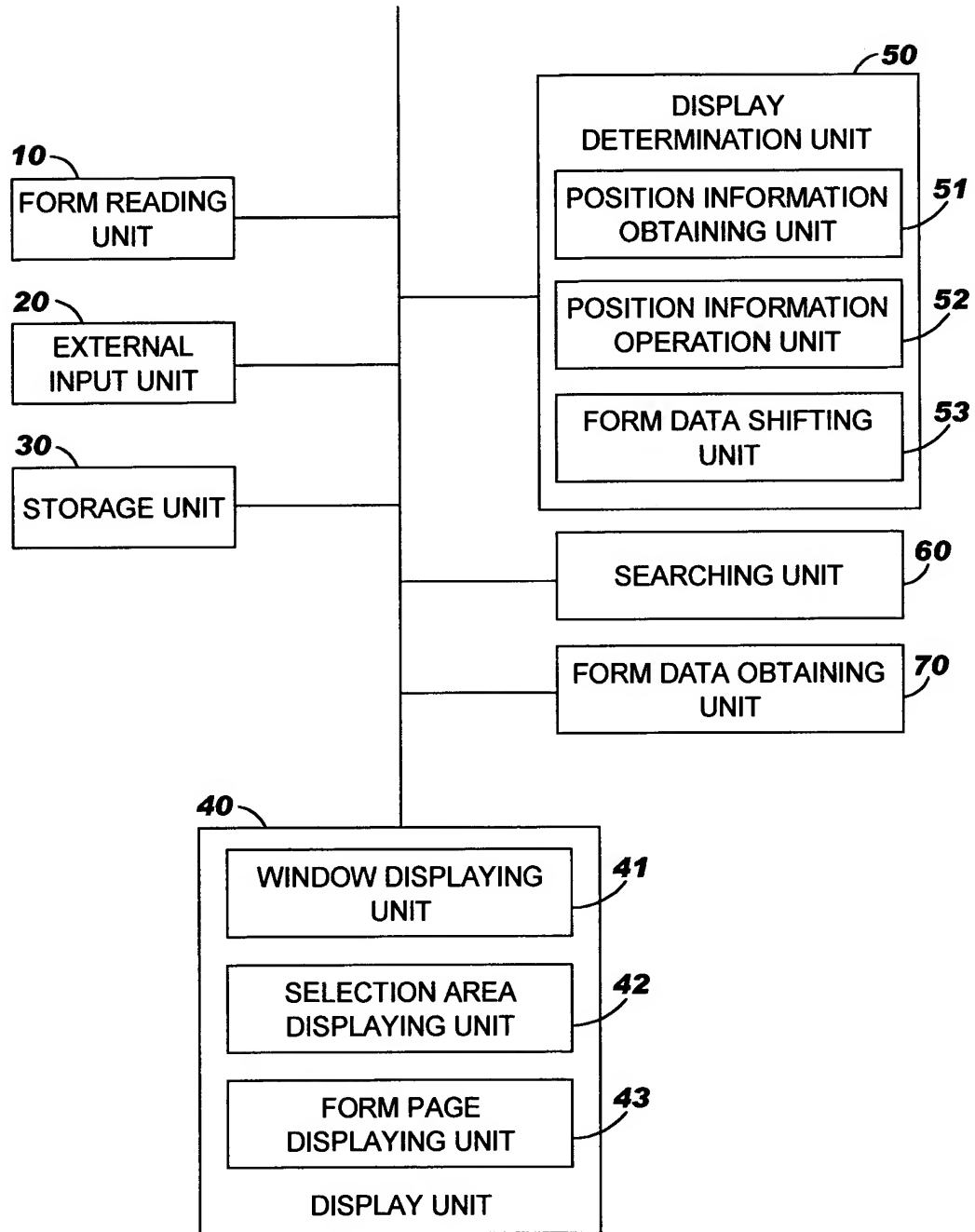
1/16

FIG. 1



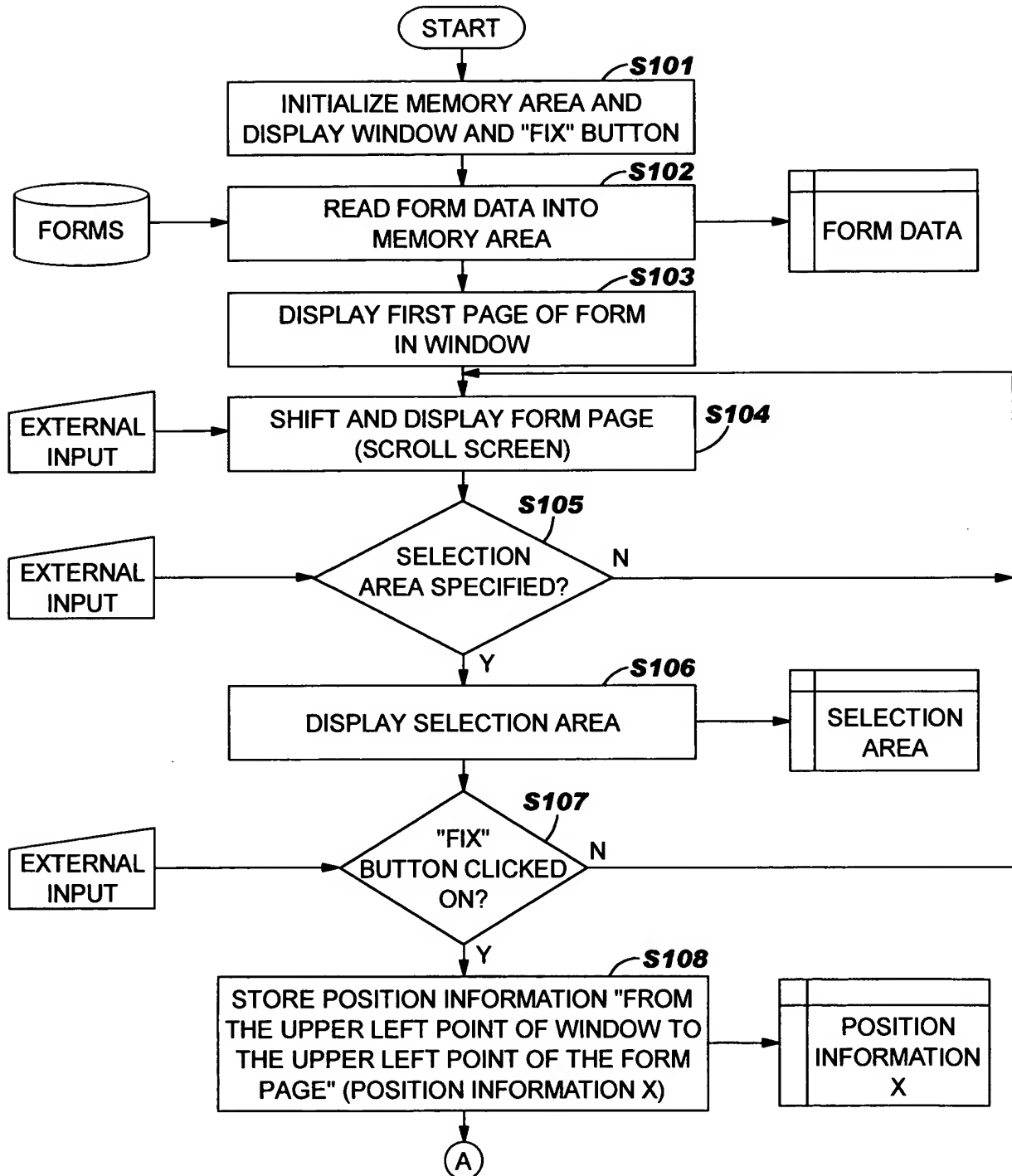
2/16

FIG. 2

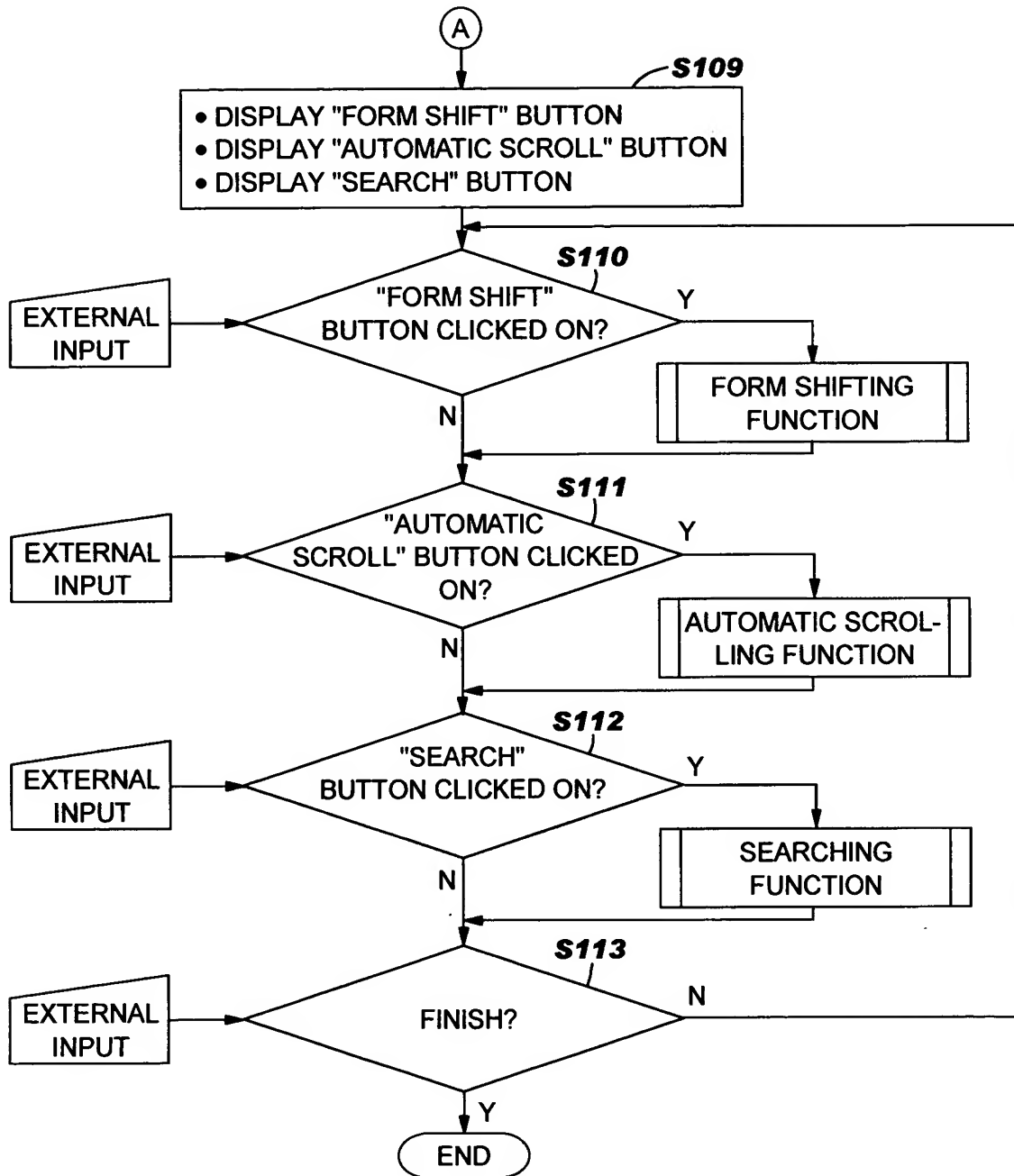


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FIG. 3

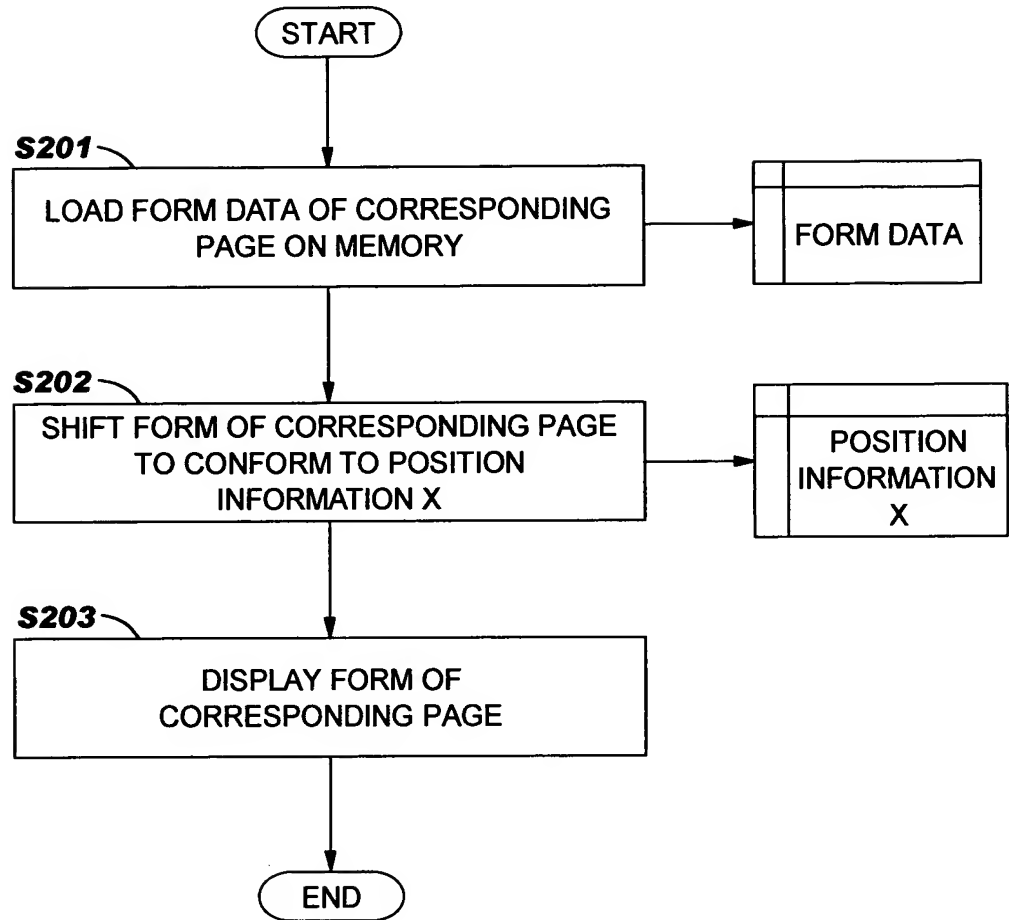


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FIG. 4



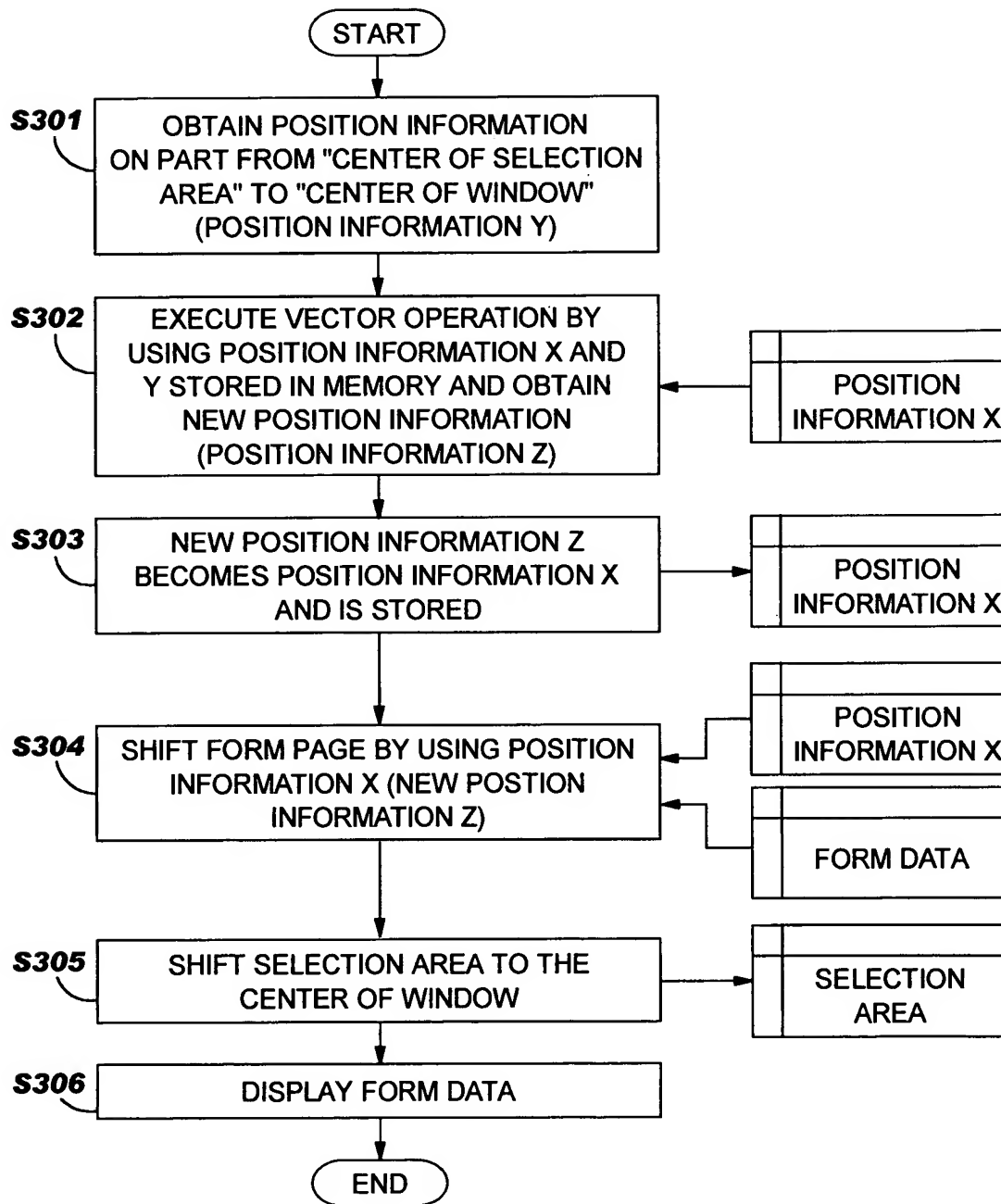
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FIG. 5

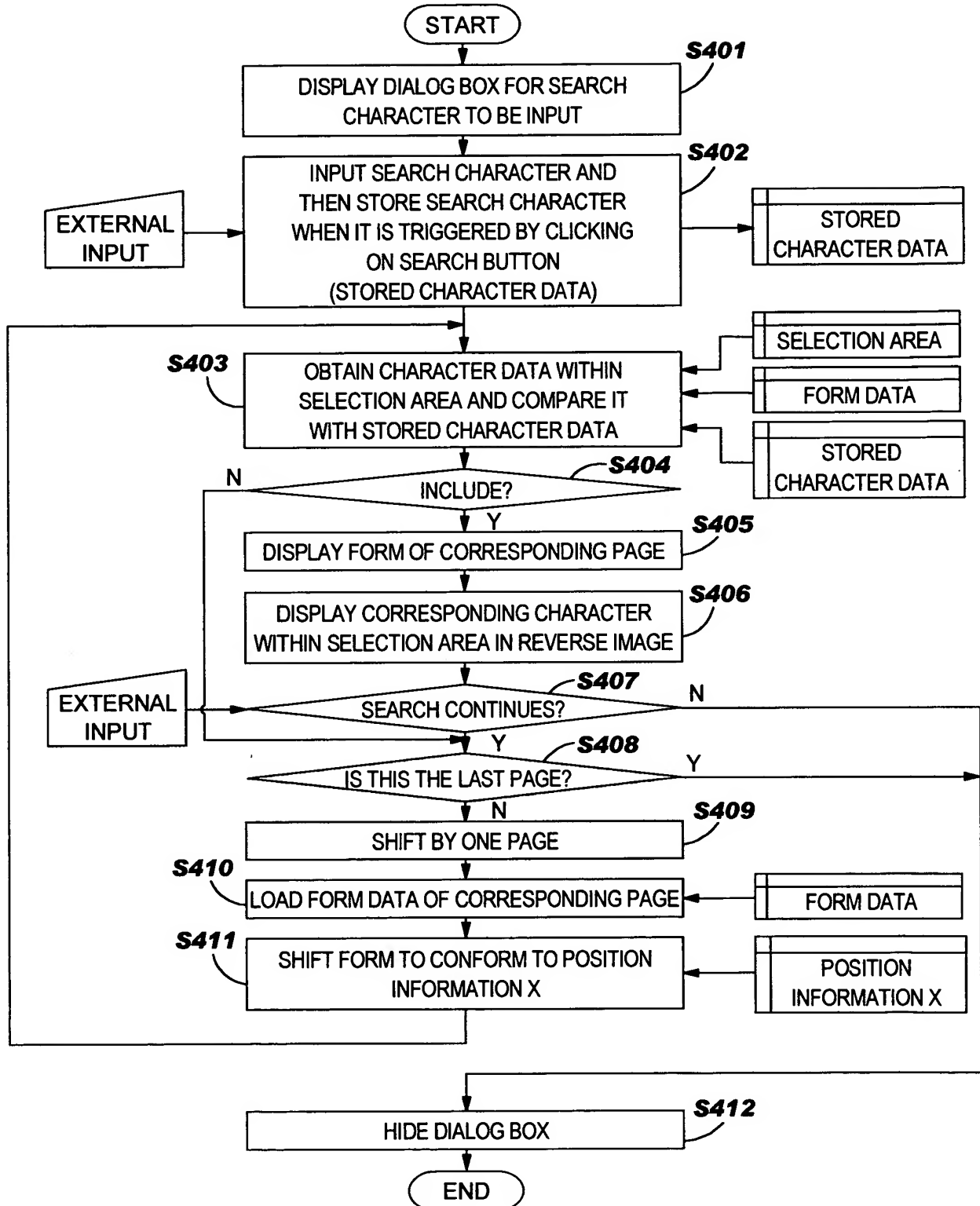


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FIG. 6



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FIG. 7



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FIG. 8A

form 1 article memory	sender's name sender's addr destination name destination addr date and time to be delivered	IBM Yamato Kanagawa-ken, Yamato-shi ABC Company Kanagawa-ken, Yokohama-shi 2002/10/9 PM 5:00
-----------------------------	--	--

L(P1)

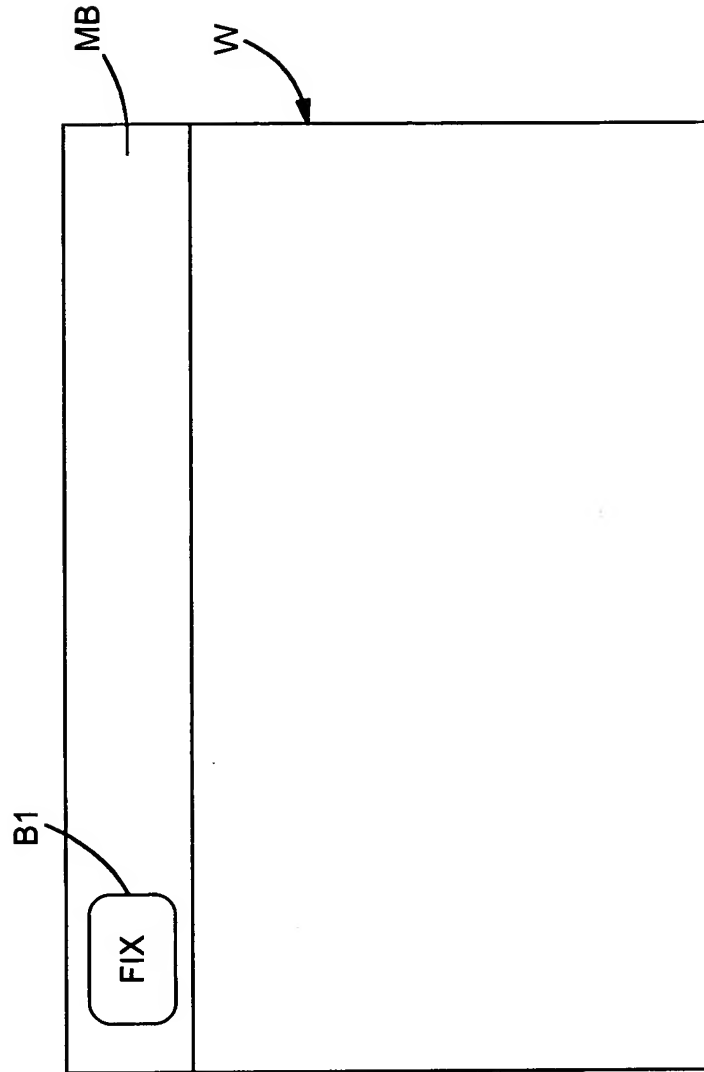
FIG. 8B

form 2 article memory	sender's name sender's addr destination name destination addr date and time to be delivered	IBM Yamato Kanagawa-ken, Yamato-shi DEF Company Kanagawa-ken, Yokohama-shi 2002/10/9 PM 5:00
-----------------------------	--	--

L(P2)

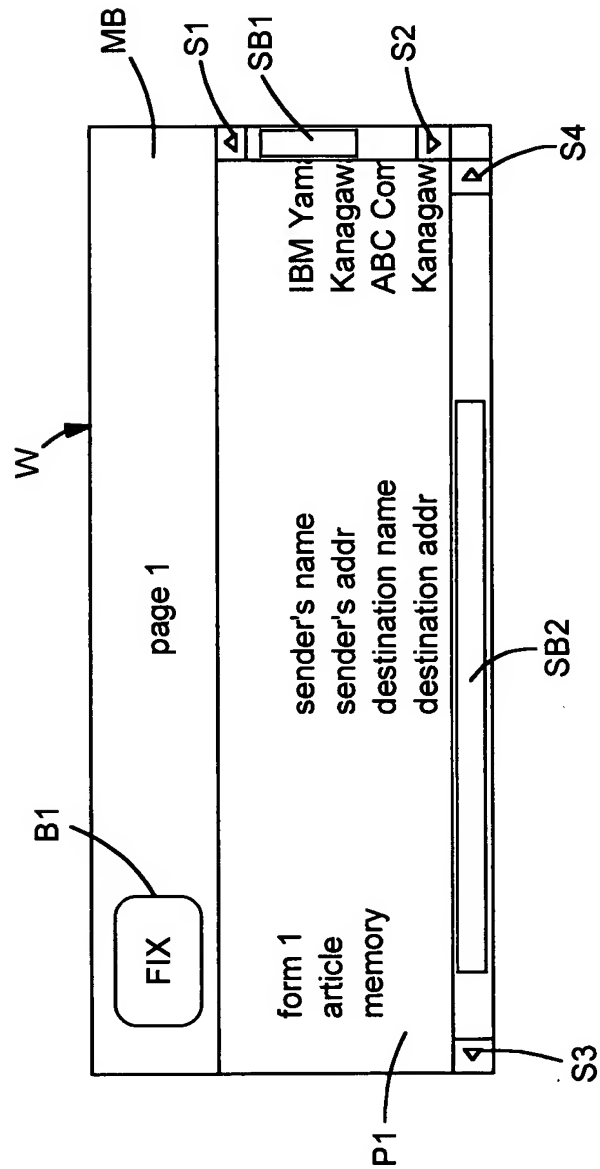
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FIG. 9



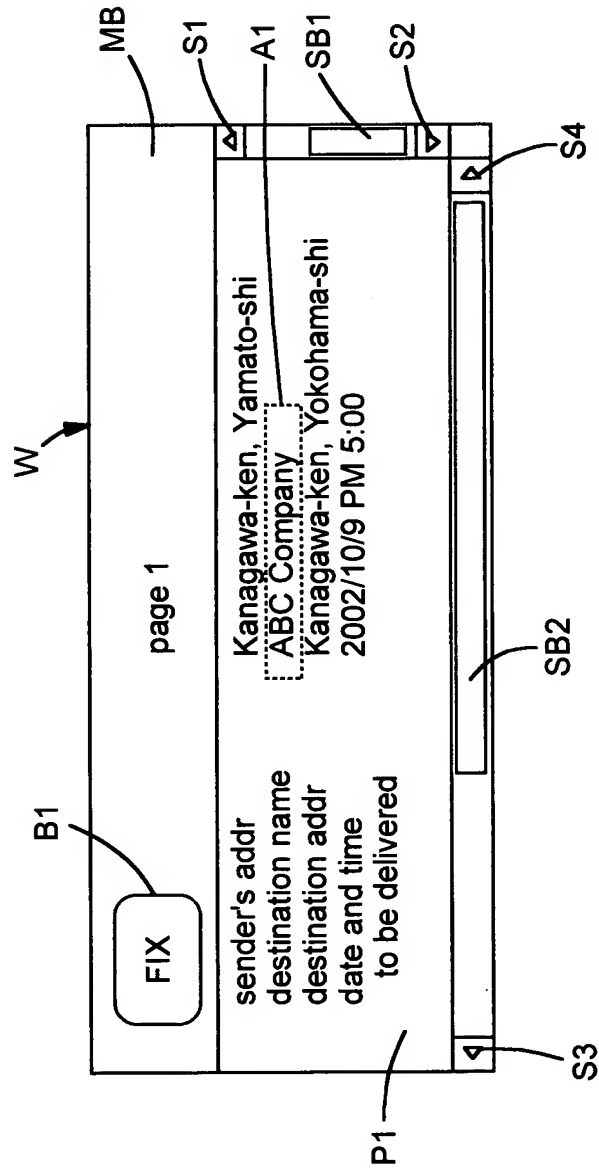
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FIG. 10



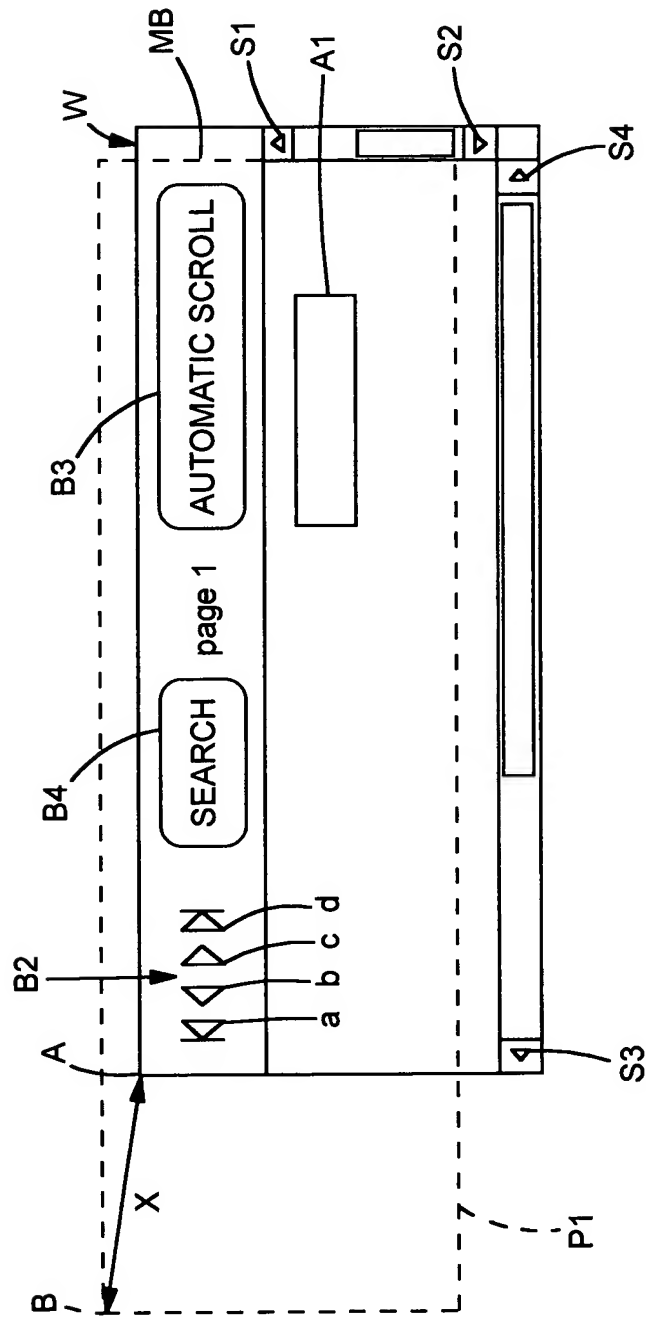
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FIG. 11



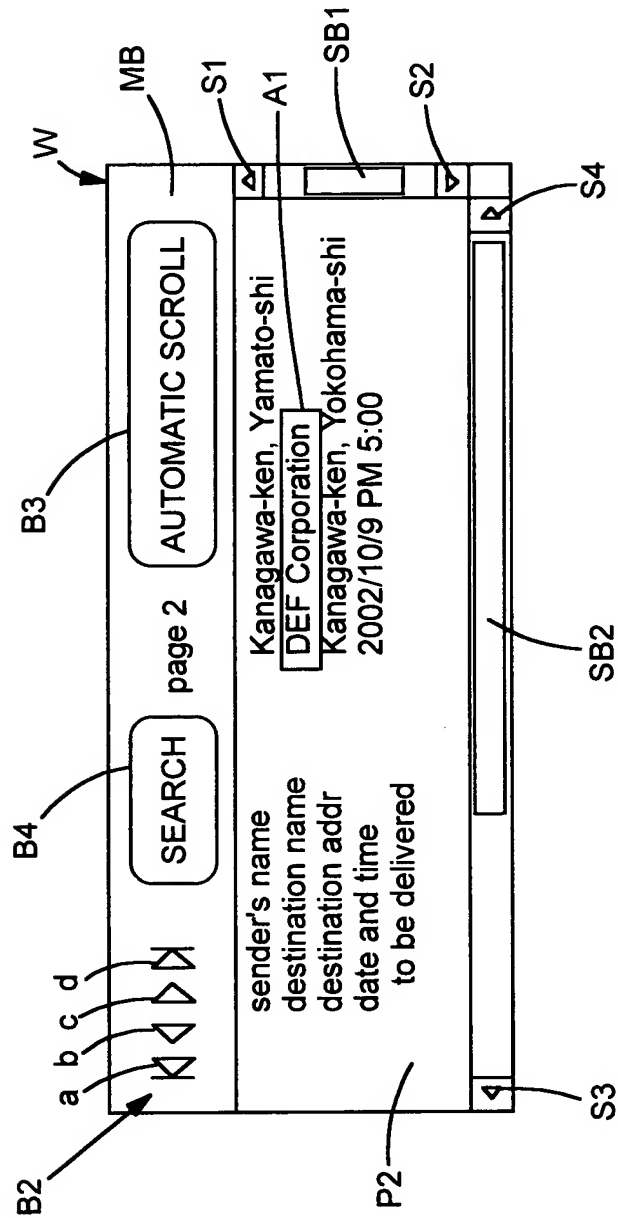
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FIG. 12



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FIG. 13



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FIG. 14A

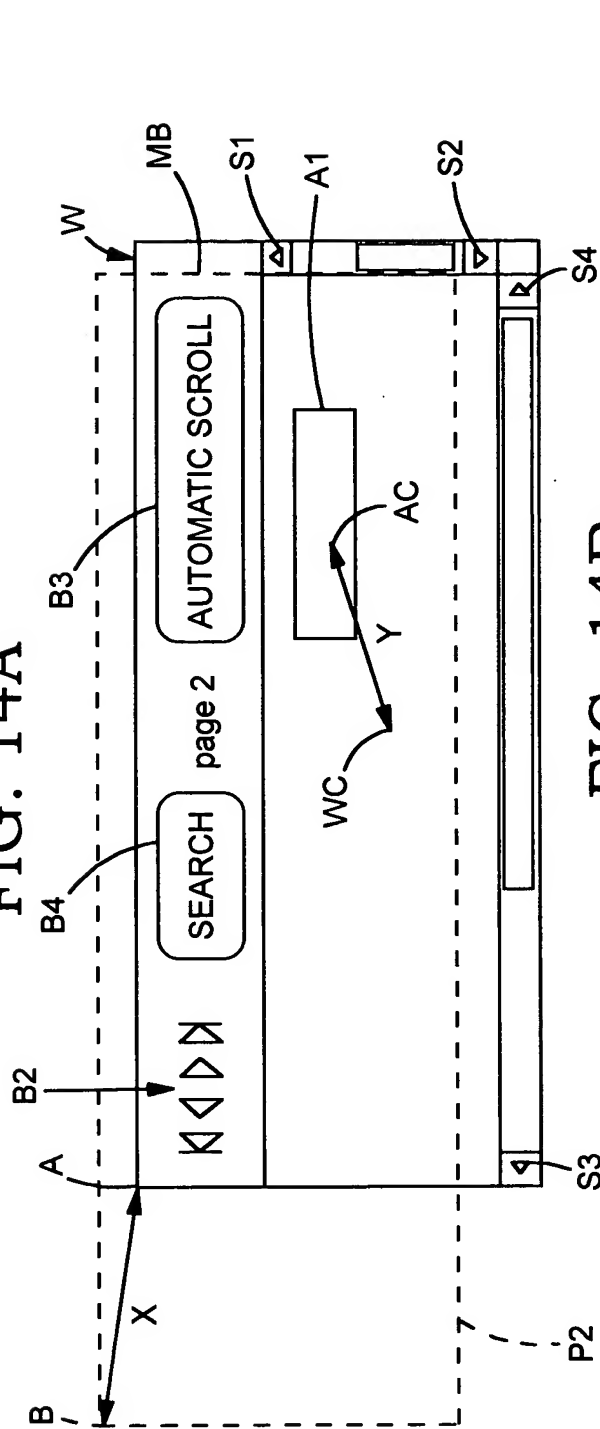
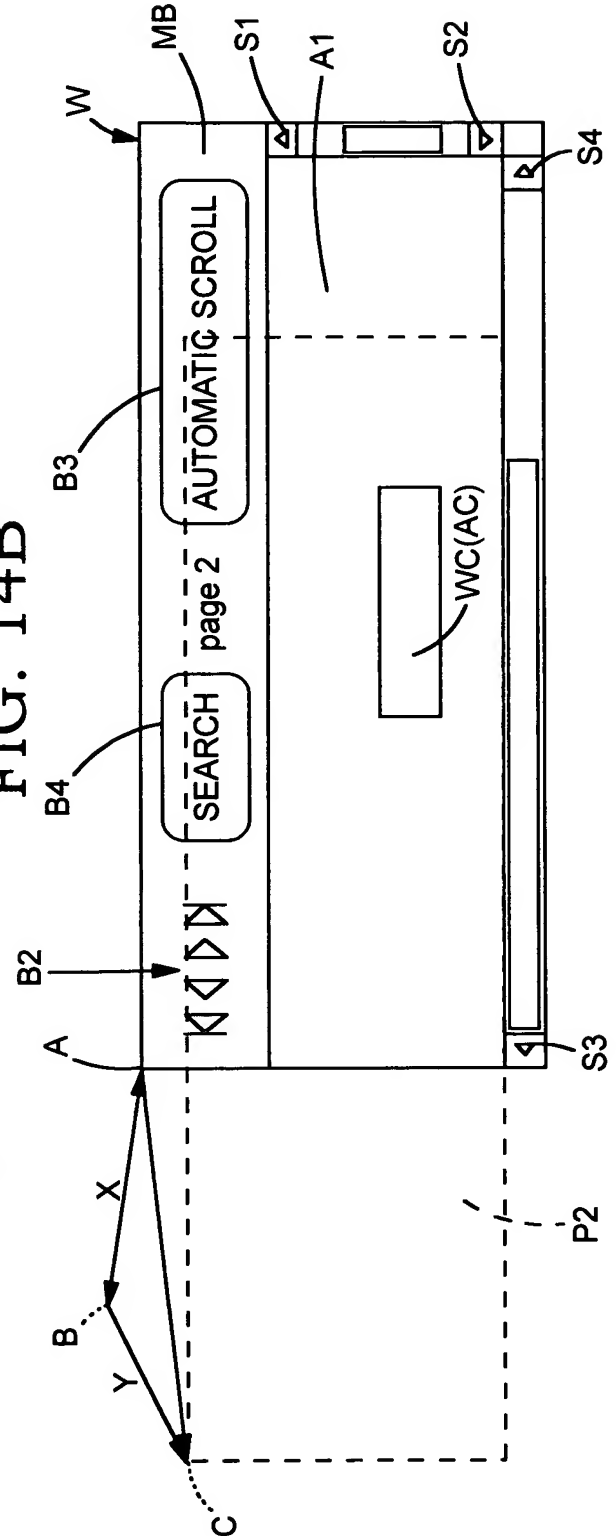
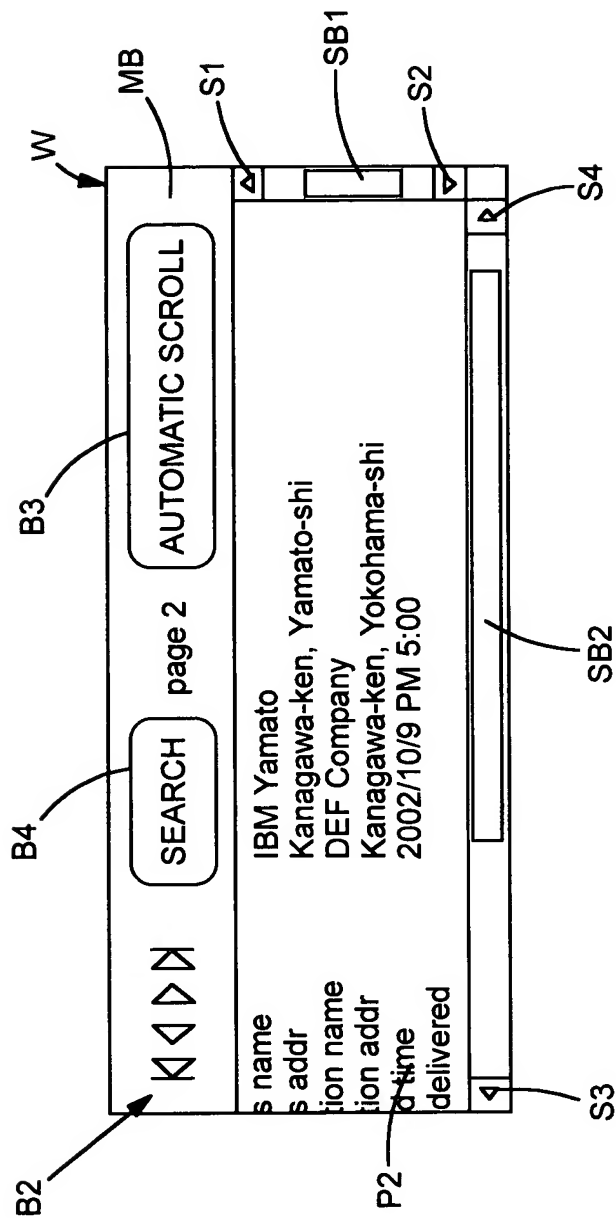


FIG. 14B



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FIG. 15



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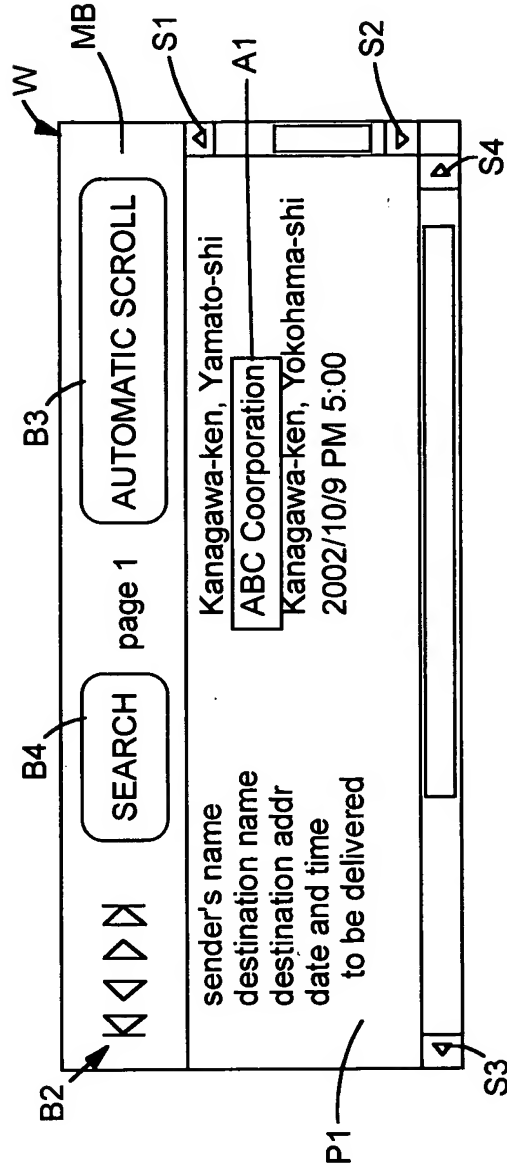


FIG. 16B

